



**Business Wireless
Internet Service**

Phone: 519-434-5888
 Fax: 519-433-9688
 Toll-Free: 1-877-78-START

Customer Information

| | | |
|--|-----------|-----------------|
| Company: | | Contact: |
| Street: | City: | Postal: |
| Box #: | Phone: | Fax: |
| Property: <input type="checkbox"/> Own <input type="checkbox"/> Lease | Landlord: | Landlord phone: |
| Nearest intersection: | | |
| Service address: (911 street # if applicable) | | |

Business High-Speed Wireless Internet

| Plan | Download (Up to) | Upload (Up to) | Installation * | Monthly | Term |
|-----------------------------------|------------------|----------------|------------------------|---------------------------|-----------|
| <input type="checkbox"/> Basic | 1.5 Mbps | 300 Kbps | \$400 ^{+ GST} | \$59.95 ^{+ GST} | 12 Months |
| <input type="checkbox"/> Power | 3 Mbps | 600 Kbps | \$400 ^{+ GST} | \$99.95 ^{+ GST} | 12 Months |
| <input type="checkbox"/> Complete | 3 Mbps | 600 Kbps | \$400 ^{+ GST} | \$149.95 ^{+ GST} | 12 Months |

Call us for dedicated wireless access up to 10 Mbps!

Pre-Installation Survey

| | | |
|--|--|--|
| Building type: <input type="checkbox"/> Office <input type="checkbox"/> Warehouse <input type="checkbox"/> 3+ stories | Roof: <input type="checkbox"/> Flat <input type="checkbox"/> Sloped <input type="checkbox"/> Steel <input type="checkbox"/> Asphalt | Roof access available? <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Do you have a tower on the property? <input type="checkbox"/> Yes <input type="checkbox"/> No | Is our tower visible from your roof? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown | Location: <input type="checkbox"/> Valley <input type="checkbox"/> High-Ground <input type="checkbox"/> Level |
| Existing computer network? <input type="checkbox"/> Yes <input type="checkbox"/> No | Existing router? <input type="checkbox"/> Cisco <input type="checkbox"/> Linksys <input type="checkbox"/> D-Link <input type="checkbox"/> Other | Number of computers: |

Service & Installation Information

The service includes our High-Speed Wireless Internet access for business use, the equipment lease, up to 6 mailboxes with free spam and virus filtering, 25 GB of usage and 15 hours of dialup service.

The 'Complete' plan also includes web hosting and domain registration for your company web site, up to 25 email accounts, 50 GB of usage and a static network IP address.

Service may not be available at all locations within our service areas.

Basic installation includes mounting the equipment on your buildings roof, side or an existing tower, up to 100 feet of non-invasive interior cabling and the connection of a single computer or routing device. Service requires the use of PPPoE software or router to connect. All supplied equipment must be plugged into grounded and surge protected power at all times.

* Installation fees may vary depending on additional requirements identified during the site survey.

Termination

Early cancellation or move fees equal to 50% of the remaining term of your contract apply. Upon termination of service all equipment must be returned in full working condition within 10 business days or a replacement fee of \$750 will be applicable. If our High-Speed DSL service becomes available at the same location as your wireless installation you have the option of converting your contract to that service at no charge.

Authorization & Standard Service Agreement

| | | |
|--|-------|------------|
| I agree to the terms and conditions of the Start Communications Standard Service Agreement which is posted online at www.start.ca/go/terms . I also understand that I am entering into a term contract and will be fully responsible for the leased equipment provided to me. | | |
| Name: | Date: | Signature: |
| | | |

Please fax this completed contract to 519-433-9688.

A \$50 site-survey fee is applicable, which is waived upon installation or if service is not available.